

Question: What are the step-by-step instructions so I can register my Ralphs *rewards* card online?

Answer:

IF YOU HAVE NOT REGISTERED YOUR REWARDS CARD ONLINE

NOTE: Since our website is now secured, these procedures will apply to everyone who has not entered their email address and assigned a password.

1. Log in to www.ralphs.com
2. Click on Sign In/Register
3. Most participants are new online customers, so they must click on SIGN UP TODAY in the 'New Customer?' box.
4. Sign up for a Ralphs Account by entering zip code, clicking on favorite store, entering your email address and creating a password, agreeing to the terms and conditions
5. You will then get a message to check your email inbox and click on the link within the body of the email.
6. Click on My Account and use your email address and password to proceed to the next step.
7. Click on Edit Community Contribution information and input your Ralphs REWARDS card number.
8. Update or confirm your information.
9. Enter NPO number or name of organization, select organization from list and click on confirm.
10. To verify you are enrolled correctly, you will see your organization's name on the right side of your information page.
11. You have now completed your Online rewards card registration AND your Community Contributions registration.
12. Click on 'Logout' at the top of the page

IF YOU HAVE ALREADY REGISTERED YOUR REWARDS CARD ONLINE

(This means that you have already entered your email address and assigned yourself a password)

1. Log in to www.ralphs.com
2. Click Sign In/Register
3. Enter your email address and password
4. Click on 'sign in'
5. Click on 'My Account' (In the top right hand corner)
6. View all your information and edit as necessary
 - a. To make a change to your organization selection:
 - b. Click on 'Edit Community Contribution Program Information'